

CIMS – THE CLEANING INDUSTRY MANAGEMENT STANDARD

Would you like to stand out within the industry and win more contracts?

ISSA®, the Worldwide Cleaning Industry Association, offers a NEW CIMS Programme for cleaning contractors and facility management companies (FM) in the United Kingdom (UK).

The NEW programme is affordable to smaller companies, flexible to be used on a project basis with FM companies and end users, and fully supported by an ISSA team and suite of training courses.

How you can use the NEW CIMS Programme

- As a bible to **best practice** and **growth** for new / small cleaning contractors
- As an **account development tool** for larger contractors / facility management
- As a **competitive advantage** to win more contracts
- As a **standard requirement** for end users to ensure quality service delivery
- As a step towards **“greener” operations** in cleaning with CIMS-Green Building

Developed by ISSA and the American Institute for Cleaning Sciences, CIMS focuses on the essential elements of a well-run, customer-centered, and sustainable organisation.

Benefits of joining the NEW CIMS Programme

- **Four years** of accreditation and certification
- Affordable **flexible payments**
- Attractive **discounts** for corporate clients
- In-house **focus team** trained as CIMS Experts
- Modular and **flexible** allowing changes
- Fully **supported** with an ISSA team
- **Gap analysis** and engagement plan
- Long-term **sustainability**
- 2-year **membership** with ISSA

SIX PILLARS OF CIMS



QUALITY SYSTEMS



SERVICE DELIVERY



HUMAN RESOURCES



HS & ENVIRONMENTAL STEWARDSHIP



MANAGEMENT COMMITMENT



GREEN BUILDING

Join the NEW CIMS Programme today!



Learn how your organisation can attain CIMS certification by contacting Frances Ball at frances@issa.com or call +44 7710 573 571. issa.com/CIMS